



Dear customers

Northcote Plaza will be following Department of Health and Human Services' (DHHS) advice, which may require closure of the Centre for deep cleaning and/or to take other actions.

We have informed our staff and we are helping DHHS identify everyone at our business who may have been in close contact with someone who has been diagnosed with coronavirus (COVID-19).

We will undertake a deep clean where required to disinfect all surfaces in accordance with the strict infection control guidelines put in place by DHHS.

We urge our customers to continue to follow DHHS guidelines to keep yourself, your friends and family safe and help slow the spread of coronavirus (COVID-19).

Get tested even if you have mild symptoms of coronavirus (COVID-19). After getting tested, you need to stay home until you have your test result.

Symptoms include:

Loss or changes in sense of smell or taste

Fever, Chills or sweats, Cough, Sore throat, Shortness of breath, Runny nose.

Practise good hygiene – wash your hands regularly and cough and sneeze into a tissue or your elbow.

Keep your distance – stay 1.5 metres away from anyone you don't live with.

Wear a face mask whenever you leave home.

For more information on current coronavirus (COVID-19) advice, visit the Department of Health and Human Services website (www.dhhs.vic.gov.au/coronavirus) or contact the Coronavirus hotline on 1800 675 398, available 24 hours a day, seven days a week.

Thank you for supporting our business.
Regards, Northcote Plaza Management.